

general conditions

Talisman Coach Lines

EXCURSIONS AND TOURS PROGRAMME

These conditions apply whether a contract has been made verbally or in writing.

- Please make sure that you check the details printed on your travel ticket. If you feel that something is incorrect, please contact us as soon as possible.
- Please ensure that you are at the coach pick up point at least 5 minutes before the time quoted: this time is the coach departure time and we will always aim to depart promptly. The coach driver is instructed not to wait for latecomers.
- We reserve the right to cancel or amend any excursion. If an excursion is cancelled, a full refund will be made. If you cancel your booking with us, tickets are both non-refundable and non-transferable. The Company will not be held liable for any loss, damage or injury, however caused, nor for any delays or errors contained within this excursion.
- All excursions are operated on a strictly NO SMOKING policy. This means that smoking is not permitted in any part of any vehicle used; this includes the toilet compartment. .
- For customers joining at our Great Bromley depot, please be advised that this site is a complete NO SMOKING area. This includes the parking area.
- Please wear your seat belt at all times whilst travelling.

Overseas Travel

- Please remember to bring your passport for tours which include a visit to the Continent. This must be valid for the date of travel. Holders of non-EC passports must ensure that they have a valid visa for both entry into France and re-entry into the UK.

SPECIAL NOTES REGARDING H M CUSTOMS AND IMMIGRATION

- Occasionally, customs officers will check the amount of Excise goods (ie. cigarettes and tobacco) that passengers buy. If any one passenger exceeds the legal guidelines and are detained by customs officials, the Company will not delay the coach whilst passengers are being interviewed. Legal guidelines for personal consumption are : 3,200 cigarettes and 3 kg tobacco.
- We are occasionally asked to supply the names of all passengers travelling on our excursions. The names you supply us for the ticket must accord with those in the passport on which you travel. Random checks may be made at the immigrations points and any passenger travelling under a name other than that on the passport may not be allowed to continue the journey.

Talisman
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